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# LONDON MARATHON WEEKEND PACKAGE 2018

**Enjoy a hassle-free, comprehensive London Marathon weekend  
tour package organised by runners for runners.**

- Executive return coach travel from the Midlands to London
- Accommodation at the Stifford Hall Hotel, Thurrock.
- Coach transfer to start of marathon for both runners and spectators
- Spectator coach service to 24 mile point (Embankment)
- Post race refreshments and shower facilities available.

# Saturday

## Travel Options

1. First class coach travel starting from Dudley with M6 Great Barr pick up point.  
All coaches have seat belts, toilets and experienced couriers.
2. Independent travel - for those coming by car.

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**Rooms - Double , Twin, + (Limited number of Family x 3, Family x 4 )** ( child under 16 years of age ) .

Room Shares - if you are on your own and do not wish to incur the single supplement charge then you might consider a room share with another runner. Possibly you may already know someone from your club or area. If not we will endeavor to find one for you trying to match up in terms of age etc.

*NB: All London hotels operate a late "check-out" of rooms when clients leave. For this reason "check-in" times are correspondingly later at 15.00 hrs. However some rooms may well be available before this time.*

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## Morning

Coaches will leave Dudley at 9.00 am and after identified pick-up and a comfort stop, they will make their way directly to the event registration at Excel approx.1230 pm with plenty of time in the Marathon Exhibition before a short transfer to our 2018 hotel the Stifford Hall Hotel, North Stifford. (*Estimated Check-In 3pm*)



**( Your photographic ID will be required ! )**

***Please note that a final itinerary will be confirmed approximately one month before the Marathon.***



## Evening

There will be an **optional, pre-bookable** buffet meal priced at **£17** (children U /16 **£10**) . An à la carte option will also be available.



## Sunday

**Full buffet breakfast** for everyone from **6am** offering a full range of hot and cold food.

**Couriered coach transfer to the start** – for both runners and spectators (Loading at **7.15am**)

No more worries about getting there on time! Coaches drop off point at Blackheath Common (For Red, Blue and Green starts.)

**During the race** – while the runners run, we offer a Spectator Coach transfer service to the 24 mile point of the course. Full details approx 1 month before.

**Post race** :- easy return to the Novotel Hammersmith via underground to find...

- **hot shower & changing facilities**
- **complimentary post race refreshments**

**Final departure** : coaches depart at 18.00 hrs. (drivers tachograph regulations apply)  
For slower runners (6 hrs or more) a 2 night stay would be recommended.

### **PRICES – per person based on 2 persons sharing**

	1 night
<b>Adults (16years+)</b>	
- if travelling by coach	£145
- if travelling independently	£130
<b>Children aged under 16</b>	£55
<b>Single Supplement</b>	£45

**NB: All clients who travel independently are GUARANTEED coach transfer to the Start on Sunday morning - both runners and their friends / family.**

**Please note that Action Heart will again be providing a Spectator Day Coach service for friends and family.**

**This will depart from Russells Hall Hospital at 6am on Sunday 22nd April and drop off close to Tower Bridge at approx. 9am.**

**Please call us on 01384 292233 or email [running@actionheart.com](mailto:running@actionheart.com) for details.**

# CONDITIONS OF BOOKING

1. **The booking form and deposit.** Your signed and completed booking form must be accompanied by a non-refundable deposit of £50 per adult and £10 per child towards the cost of accommodation. This payment is your commitment until 1st February 2018. If you are booking after 1st February then the full amount is payable at the time of booking. Telephone reservations can be accepted provided they are confirmed by the receipt of a signed booking form, with the appropriate payment, within 7 days.
2. **Paying the balance.** The balance of your package cost must be paid no later than 28th February 2018
3. **Additional items.** We will issue all clients with details of additional items that guests may wish to book such as meals, car passes, spectator service tickets etc. All such services must be pre-booked and paid for by 14th March.
4. **Payment.** Deposits and/or final balances balance may be made either in cash or by cheque (made payable to Action Heart)
5. **If you wish to change any details of your booking.** Where possible we will endeavour to do this and at no extra cost to the client up to 14th March. After this date, an administration charge of £10 will be levied – if the change requested is still possible at that time.
6. **Cancellation policy if you cancel your booking.** If you want to cancel your booking, or part of it, the lead name on the booking form must advise us in writing at the address shown on the booking form. The letter must be signed by the same person who made the original booking.  
To cover the cost of processing your cancellation and to compensate Action Heart for the risk that we may not be able to resell your accommodation and/or travel arrangements, Action Heart will make a cancellation charge. The size of that charge depends upon the date that we receive your written request – the greater the notice you give, the less we will have to charge.
  - **Written notice received by 1st Feb - loss of deposit only.**
  - **Written notice received between 2nd Feb and 28th Feb inclusive - 50% of total tour cost.**
  - **Written notice received between 1st March and 13th March inclusive - 75% of total tour cost.**
  - **Written notice received on or after 14th March - 100% of total tour cost.**
7. **Additional notes regarding pricing.** The lesser charge for children is dependent upon two adults occupying the same room. Hotels insist that if only one adult occupies the room then they (the adult) will be charged the same rate as if they had booked the room for sole occupancy. Cots and highchairs for infants are available free of charge – provided that they are pre-booked.
8. **The prices quoted include:**
  - B & B accommodation at a London hotel, including full buffet breakfast.
  - Coach travel to and from London, coach transfer to the start, the spectator service, post race showers, first aid services and refreshments.The prices quoted do not include:
  - your transport to and from a coach pick-up point, hotel drinks, telephone calls, papers etc. meals other than breakfast, - car parking fees, travel from race finish back to hotel, travel insurance, the London Congestion Charge.
9. **Late changes.** Be aware that ACTION HEART (AH) negotiate discounted rates on rooms, car parking etc. with special departments in each hotel. These departments have nothing whatsoever to do with Hotel Reception who have no facility nor any authority to modify bookings made between AH and the hotel agent that AH have to work through. All requests to change or to cancel any aspect of a booking made MUST be directed to AH – not the hotel concerned. ACTION HEART accept no responsibility for the outcome of any attempt by a client to negotiate directly with the hotel and will deem any such changes to be invalid and a breach of the original guest's contract with AH.